



Quality Policy Menzolit Limited

At Menzolit we are committed to satisfy our stakeholders' expectations and applicable requirements associated with our design & development, manufacture, testing and supply of thermo-set polyester moulding compounds in both Sheet (SMC) and Dough (BMC) form, including procurement of raw materials and services, storage and external transportation.

We are fully committed to promote customer focus in all aspects of our operations and implement a quality management system that ensures a commitment to continual improvement in terms of enhancing quality performance on an ongoing basis.

We bind ourselves to fulfil our compliance obligations and keep up to date with relevant quality standards, ensuring that all requirements are implemented. We also consider the requirements of our various interested parties from, customers, employees and anyone who may be effected by or have an interest in our quality performance.

With the above areas taken into consideration Menzolit quality management system provides a framework in accordance to ISO 9001. This includes:

The effective control of our operations regarding quality aspects such as production efficiency, waste, maintenance, non quality cost and index, customer complaints, supplier performance, IPPM

The development of supportive relationships with our customers including technical support, data analysis, investigation on complaint, close involvement on new product development

The regular assessment of our quality performance through impartial Audits and inspections

The review by our Top level management , where the setting and follow-up of objectives and targets takes place to ensure they are met

The development and maintenance of adequate competency and training via a proactive attitude to staff training and development, to educate all our employees to behave in a quality promotion and customer focus manner.

This policy is subject to periodic review and is displayed on site in key areas. It is also available to all interested parties.

Joan Montobbio
Managing Director

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